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RETURN TO JOB SEARCH

Safety Team Downtown Providence

#BBB-1182



APPLY



Providence, RI

Job Description

JOB SUMMARY

Safety Ambassadors will patrol the city on bike as a deterrent to and being on the lookout for unwanted behavior and activity, while providing information, assistance and directions to downtown workers, residents and visitors.

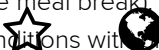
ESSENTIAL FUNCTIONS

- * SERVING AS A DETERRENT - Traverse the streets to circulate through assigned zone to deter unwanted activity through uniformed visible presence.
- * OBSERVE AND REPORT - While on patrol be watchful for unwanted behaviors or criminal activity and report to local authorities via established communication methods. Must be able to articulate an accurate description of persons, vehicles, and other similar identifiers.
- * ADDRESS UNWANTED ACTIVITIES - Ambassadors will firmly and courteously request compliance to persons violating low level quality of life crimes, such as aggressive panhandling, non-aggressive panhandling, loitering, disruptive behavior, etc.
- * HOSPITALITY AND CUSTOMER SERVICE - While on patrol will go out of the way to actively acknowledge pedestrians with a friendly greeting or identify visitors in order to provide directions, information, city information or recommendations.
- * STAKEHOLDER RELATIONS - Ambassadors will be responsible for making a specified number of visits to district businesses to share information and make professional contacts on behalf of the customer.
- * REPORTING - Must be able to develop written Incident Reports and Property Condition Reports. As well, Ambassadors must provide a daily written report to document shift activities
- * PROFESSIONALISM - Must maintain a positive, professional environment in full compliance with applicable laws, regulations, policies, procedures and overall Block by Block standards of expected professionalism.



* Must have the physical capacity to walk continuously during an eight hour shift, with normal breaks (two fifteen minutes, and one thirty minute meal break)

* Must be able to work outdoors in all conditions with provided PPE (hard hat, safety glasses, work boots, and weather gear).



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COMMUNICATION

* Must be able to speak, read, and write the English language in order to create basic reports.

Salary Range

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Assistance with Application Process for Individuals with Disabilities

Block By Block offers reasonable accommodations in the employment process upon your request as required to comply with applicable laws. If you have a disability and require assistance, please contact the Human Resources Department at (866) 343-3132 between 8am - 5pm Central Standard Time Monday thru Friday.

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